

## COVID-19 UPDATE\_MARCH 27

Dear Flicka Families,

The past few weeks we have all faced unprecedented challenges with the pandemic COVID-19 outbreak. We have all learned how important social distancing, self-isolation, and washing our hands is to the protection of ourselves, our families and our community.

We have been keeping up to date with government public health recommendations and receiving regular communication updates from Gymnastics BC. As the health and safety of our members is our top priority, all programming will continue to be suspended until public health authorities and Gymnastics BC announce that it is safe to return to the gym.

We remain hopeful that we will be able to return to a shortened, but productive spring session. At this time, we will be crediting family accounts for cancelled classes as they occur. Once we can safely reopen, credits may be applied to future classes, or may be refunded. All competitive and Interclub accounts, with recurring monthly fees will not be charged until we are back up and running.

While we are a not for profit community club, we understand that some families may prefer to withdrawal from our spring session. If you would like to withdraw your child from our spring session for a full refund, please email [office@flickagymclub.com](mailto:office@flickagymclub.com). Please include your child's full name and invoice number. We will get back to you as soon as possible, but please be patient as we are working with limited staffing at this time.

We thank you all for your continued support.

Keep safe. We hope to see you all soon!

Flicka Staff and Board of Directors